

The Tyrone School Board and Administration are aware that communication is crucial when it comes to questions and concerns from parents and residents. When directed to the appropriate person, most issues can be resolved quickly and completely. To assist with this process, we have developed the following contact progression for addressing concerns.

AREA OF CONCERN	FIRST LEVEL CONTACT	SECOND LEVEL CONTACT	THIRD LEVEL CONTACT
Athletics	Coach	Athletic Director	Principal
Activities and Clubs	Activity Advisor	Principal	Superintendent
Attendance	Attendance Secretary	Dean of Students	Principal
Business Office —Payroll, Accounts Payable/Receivable	Business Office Staff	Business Administrator	Superintendent
Cafeteria	Director of Food & Nutrition	Principal	Business Administrator
Child Abuse	Childline 1-800-932-0313 or https://www.compass.state.pa.us/cwis/public/home		
Curriculum/Instruction	Teacher	Principal	Director of Curriculum and Instruction
Cyber Academy	Cyber Coordinator	Principal	Director of Curriculum and Instruction
Discipline	Teacher	Dean of Students	Principal
Facilities, Custodial, Maintenance	Principal	Buildings and Grounds Administrator	Business Administrator
Guidance —Student Concerns, Transcripts, etc.	School Counselor	Principal	School Psychologist
Health Services	School Nurse	Principal	
Human Resources	HR Secretary	Business Administrator	Superintendent
Safety and Security	Building Principal or School Police Officer	Buildings and Grounds Administrator	Superintendent
Special Education	Teacher	Principal	Director of Special Education
Student Concern	Teacher or Counselor	Principal	
Student Registration	District Registrar	Business Administrator	
Tax Collection	Tax Office Secretary	Business Administrator	
Technology/Computer —Hardware, Sapphire Student Information System	Network Administrator		
Technology —Student Issues, Course Access, etc.	Teacher	Principal	Network Administrator
Transportation —Bus Drivers and Routes	Transportation Secretary	Buildings and Grounds Administrator	Business Administrator
Transportation —Discipline	Dean of Students	Principal	Buildings and Grounds Administrator